

WHITE HILLS RESORT

A SEASON PASS LETS YOU SKI/RIDE MORE, FOR LESS.

2020-2021 SEASON PASS SALE

- Buy your season pass with confidence before November 30th, 2020 and take advantage of the lowest price of the year.
- 2020 season pass holders will receive 2 Bring-A-Friend Day Passes valid for the 2021 season.

SEASON PASS GUARANTEE POLICY

In order to reassure our customers who wish to take advantage of the pre-season rates, despite the uncertainty of whether Covid-19 case numbers may increase in the area, White Hills Resort is offering a Season Pass 'Buy with Confidence' Guarantee. This includes a comprehensive credit deferral policy for the 2021 season to ensure you feel confident in purchasing your Season Pass with us

- A 2021 season pass holder who does not wish to ski/ride, will have the option to receive a 100% Credit towards the 2022 season with no fees or price increase

Terms and Conditions:

- The season pass must be cancelled before Jan 1st, 2021 – “No questions asked”
 - The purchaser must request a credit by email to info@whitehillsresort.com and be received before or no later than Jan 1st, 2021
- Government Forced Closure due to Covid-19: 2021
Season Pass Cancellation Policy:
 - Before January 1st, 2021 – 100% Credit to 2022 season.
 - In the event of a closure or interruption of White Hills Resort services caused by a Government and Public Health order due to Covid-19, a credit will be applied based on the following:
 - Between January 2nd, 2020 and February 15th, 2021 – 75%
 - Between February 15th, 2021 and February 28th, 2021 – 50%
 - Between March 1st, and March 15th, 2021 – 25%
 - After March 15th, 2021 – 0%
 - Guest must send their request to info@whitehillsresort.com

Please Note: All credits are subject to White Hills Resort approval. We reserve the right to change our opening hours to close or reduce operations based on adverse weather conditions at any time.

COVID-19 SAFETY MEASURES

PLEASE READ CAREFULLY

CONDITIONS OF PURCHASE AND LIABILITY RELEASE

WINTER 2021

COVID-19 SAFETY MEASURES

At White Hills Resort we take your health and safety, as well as that of staff members, seriously. All of the Snow Resorts in the Newfoundland and Labrador in collaboration with the Atlantic Snow Resorts Association (ASRA) are continuously working with the NL Government and Public Health officials on a very detailed and comprehensive operating plan for this 2021 season. This winter, you will find all the necessary precautions put into place to insure the well-being of the White Hills Resort family, both staff and patrons. This will include, but is not limited to, face coverings and goggles on the chairlifts, distancing in the lines, face coverings indoors etc. More information will be shared as we get closer to ski season. In accordance with COVID capacity restrictions imposed by Public Health, we will reserve the right to limit the number of people in all indoor spaces when required. Your cooperation will be paramount, and we encourage all our guests to come ready to spend as much time outside on the slopes as possible.

What Will Be Different?

Covid Protocols -

We may need to follow and adhere to changes and protocols this season to address health and safety regulations. The following list is only an example of what to expect and is subject to change.

- Outside ticket windows available.
- Less seating available in the lodge to address physical distancing.
- No bag storage in the lodge, please boot up in your vehicle.
- Face coverings are required in washrooms, inside the lodge and throughout other buildings until you are seated to eat or warm up.
- Hand sanitizer available inside doors and at touchpoints.
- Cafeteria has Grab-n-Go takeout food and drinks. On busier days and if no inside tables are available, you may have to eat outside or in your vehicle.
- Bag lunches (i.e. picnics, coolers) may not be accommodated inside the Lodge.
- Cleaning of touchpoints, washrooms and rental equipment will be enhanced.
- Face coverings required in lift lines, while loading chairlifts and while in a Lesson.
- Physical Distancing required in lift lines and possibly on the slopes.
- Season Pass or Lift ticket must be clearly visible to staff while loading lifts.
- If necessary, Season Passholders may need to check in at ticket window before proceeding to lifts. Day ticket purchasers may be required to enter Contact Information.

Check our SM and Website for updates with Covid-19 Best Practices Policies and Guideline Protocol for White Hills Resort as they develop.